

The New Jersey Schools Development Authority (NJSDA) is seeking to directly engage an Internet Service Provider (ISP) to provide Internet offload services for our office locations in Trenton, NJ and Newark, NJ. NJSDA would like to engage a vendor for a two (2) year term with the option to renew for three (3) additional one (1) year terms. The option to renew for additional years is at the sole discretion of the NJSDA.

**Locations of Service:**

**Trenton Corporate Office**

New Jersey Schools Development Authority  
1 West State Street  
Trenton, NJ 08625  
Phone: 609-943-5955

**Northern Regional Office**

New Jersey Schools Development Authority  
375 McCarter Highway  
Newark, NJ 07114  
Phone: 973-648-8335

**Service Requirement Details:**

**The Trenton Corporate office requires:**

1. Two (2) bundled T-1 services to be used as an internet off load
2. Range of sixteen (16) static IP addresses (expandable upon request)
3. Availability to add additional bundled or unbundled internet circuits
4. Availability to upgrade from T-1 to T-3 level services

**The Newark Regional office requires:**

1. One (1) T-1 services to be used as an internet off load
2. Range of sixteen (16) static IP addresses (expandable upon request)
3. Availability to add additional bundled or unbundled internet circuits
4. Availability to upgrade from T-1 to T-3 level services

**Common services and requirements for NJSDA facilities**

1. Consulting and configuration assistance necessary to identify and reconfigure existing CISCO routers owned by NJSDA.
2. DNS name registration services – NJSDA owns several domain names in support of NJSDA's web site presence, e-Government and e-Commerce activity. The awarded ISP must be able to add domain names to DNS servers capable of updating DNS root servers as requested by NJSDA technical staff.
  - a. DNS registration requested submitted to the ISP provider must be entered into local DNS servers for propagation within 8 hours.
3. Secondary SMPT – NJSDA receives email from two primary domain names NJSCC.com and NJSDA.gov. ISP must provide e-mail bagging services for NJSDA.
  - a. Mail must be held by ISP until it is able to be transported to NJSDA root mail server located in Trenton.
4. SPAM Filtering Services - ISP must perform initial SPAM filtering for NJSDA and contain e-mail containing SPAM or potential viruses.
  - a. SPAM filtering must be able to managed and administered by selected NJSDA personnel.

5. Help Desk Services supporting – ISP must provide 24x7 help desk services for the following items:
  - a. DNS name registration
  - b. Connectivity into ISP
  - c. Alerts related internet outages
  - d. Help desk requests must be responded to within 1 hour.
6. Connection monitoring and alert services by provider – in the event of network outages greater than 30 minutes, ISP must alert NJSDA help desk.
  - a. SDA-Net hosts NJSDA's web site and multiple application services. ISP must alert selected NJSDA staff within 2 hours if NJSDA's internet router is not responsive.
7. Real time internet monitoring – ISP must provide NJSDA with real time reporting of internet services.
  - a. Reporting must display internet bandwidth being utilized compared to available possible bandwidth.
8. Dialup ISP access accounts using local telephone numbers.

**Price Proposal Submission:**

To be considered complete, your submission must include [NJSDA Form 301 – Price Proposal](#) (attached). Please include installation charges, service availability, time to install and State Contract # (if available).

**Proposals must be received on or prior to 12:00 PM, Thursday, May 15, 2008. Please address proposals to Sean Murphy, Procurement Manager, NJ Schools Development Authority, P.O. Box 991, 1 West State Street (Wachovia Bank Building), Trenton, NJ 08625. Proposals may also be faxed to 609-656-2970 or emailed to [smurphy@njsda.gov](mailto:smurphy@njsda.gov).**

The NJSDA will review all responsive proposals and determine the successful bidder based on the fee proposed and your firm's ability to provide services in accordance with the scope of work.

Please direct all questions to Sean Murphy at [smurphy@njsda.gov](mailto:smurphy@njsda.gov) or 609-341-5974.

DATE ADVERTISED: May 5, 2008